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PANAMA – ccNSO: Members Meeting Day 1 (1 of 3)

Tuesday, June 26, 2018 – 09:00 to 10:15 EST

ICANN62 | Panama City, Panama

KATRINA SATAKI:

Good morning, everyone. The room is half empty and we even haven't had our traditional ccNSO cocktail yet. I'm just a little bit worried about tomorrow. Let's have another two minutes. Please find your seats. Make yourselves comfortable and we'll start very, very soon.

Okay. Good morning once again. I think we will start and I hope that others will find their way to the room and they'll overcome all the technical difficulties with elevators, escalators, and everything else. And stairs. I think that's probably the highest ICANN meeting we have ever had. Costa Rica was higher? Okay. Could be that. Actually, we had very nice meeting rooms in Buenos Aires as well. A great view, unfortunately, with no time to enjoy it.

Welcome to ccNSO Members Meeting Day #1. Traditionally, we have two meeting days. So, today and tomorrow. You see the agenda in front of you. In a minute, Alejandra will walk you through agenda and explain everything that we are planning to do these two days, and actually even more than that.

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*Note: The following is the output resulting from transcribing an audio file into a word/text document. Although the transcription is largely accurate, in some cases may be incomplete or inaccurate due to inaudible passages and grammatical corrections. It is posted as an aid to the original audio file, but should not be treated as an authoritative record.*

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Unfortunately, it looks like our host from dot-PA, Jennifer, is not here. We all were looking forward to meeting Jennifer. Unfortunately, it looks – I’m very sorry because it would be really great to hear from our local host. It’s wonderful to be here in Panama. Today we could see that they have sun. It was really great to be in this country. Let’s just start our Members Meeting and I will give the floor to Alejandra, the chair of our meeting program working group. She will give you a traditional briefing on our agenda and our plans for today and tomorrow. Alejandra, the floor is yours.

ALEJANDRA REYNOSO: Thank you very much, Katrina. So, what is it that we will have for this meeting? Let me start by introducing our working group members. Can we go to the next slide, please? Thank you very much.

Take a good look of the members of the ccNSO meetings program working group. If you have any comments, questions, suggestions, anything that you think might improve your experience within the ccNSO members meetings, please reach any one of us and let us know what we can do better. It’s thanks to them that we are having this agenda. Can we go to the next slide, please?

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Also, please note the ccNSO secretariat. These are the people who actually make it happen. Thank you very much for all your work and support. If you know them better, please also approach them, and if anything, they will be very happy to help you. With this, can we go to the next slide, please?

Welcome to everyone that is new to the ccNSO this day. Can I please ask anyone who this is your first ccNSO members meeting to stand up or just raise your hand? Yes, stand up so we can see you. Welcome. Thank you very much. Please, everyone else, if you see them, please let them know that they are welcome and help them in any way you can to understand how we work and what we do.

For this, we also have the ccNSO guides. We have a printed version. We have an online version. You can request them from [inaudible] that has them over there, and any questions you can have, you can ask her, too. To [Kim], she also has some of the copies. So, if you want one, please ask for one. It's there for you. If you want to learn even more, we have an ICANNLearn course online that you can reach on the link that's displayed now. Next slide, please.

For everyone, to follow even closer the sessions that we have today, here are some links. This presentation is also posted in the links that you see on the presentation now. All the

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presentations are uploaded in both links and the quick access is the first one. There's also an online version of the agenda that you have in front of you and there's also session summaries and background of the topics that are being discussed. So, please, go there and find your way through the sessions.

Also, if you haven't done so already, there's a Google calendar that you can configure on your own Google calendars, so you can follow all the sessions individually and know when to be where. And the Wiki that we always have prepared and updated. Thank you. Next slide, please.

For the first day, today, we will have the following sessions. We will have working group updates and then we will have, after the coffee break, the policy session. After the lunch break, we will have a special European council election questions and answers. Next slide, please.

We will be meeting with the GAC after the special council elections questions and answers. We need to change rooms. Fortunately, this time it's not so far away. It's just next door. So, just remember that it will not be here. We will need to stand up and move to their room.

After that, it's coffee break, and after the coffee break, we have the two cross-community sessions on GDPR. Please, this is the

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hot topic of the moment, GDPR, so those will be in the exact room where we will be for the GAC, so it will be also closed.

And now, the awaited moment. the ccTLD community cocktail is tonight. Thank you very much to all our sponsors, dot-BR, [DNIC], American [inaudible], [BNIC], [inaudible] and Verisign. Thank you very much for all of your contributions to make this community cocktail happen. As you can read, it will be in the Hard Rock Hotel. It will be in the 62<sup>nd</sup> floor terrace, speaking of highness. If everything goes well, we will have it there. If, unfortunately, it starts raining, we will have to move to the restaurant, but we will see how the weather behaves. It looks really sunny and nice now, so hopefully it will remain non-cloudy and non-rainy.

To be able to attend the community cocktail, you will need a wrist band. Do we have one to show? It's that. Okay. Sorry, I couldn't see. The secretariat has them and they will be available with you or at the coffee break. Whenever you have a chance, please go to them and get one so you can be allowed in the ccNSO cocktail. It's mandatory. You don't have one, you cannot get in, so please make sure you have one on you when you get to the cocktail. Next slide, please.

For the second day, that's tomorrow, next slide, please, we have an early call. I know we will have some fun with the ccNSO

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cocktail and we will be maybe a little late in bed tonight, but please set your alarms to be on time for the 8:00 meeting with the GNSO. That will be in Salon 7. That's at the beginning of the rooms. We will start at 8:00. It's for an hour. After that, please, as quickly as possible, come back to this room so we can have our session on natural disasters covering business continuity. After the coffee break, we will have a session with the ICANN board members. Next slide, please.

Then we will have ICANN updates and accountability session. After the lunch break, we will have the PTI session and how to increase the participation in the work of the ccNSO. These last sessions that I mentioned, it's very important for all of you to be here because we need your help. So, please, be on time and be with open mind. Next slide, please.

Then we will have the ccTLD news. And at the end of the day, we will have the face-to-face ccNSO Council meeting. Next slide, please. Thank you.

On Thursday, this is no longer part of the ccNSO members meeting agenda, but there are some relevant sessions still during the ICANN meeting that you might be interested on, like the PDP Working Group meeting that they have in Metropolis 2. They are discussing the retirement of ccTLDs. There's also an educational session for the GAC regarding the ISO 3166 in the

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room that's next door. And at the end, there will be the geographic names at the top level work track five part 2 cross-community session if you want to attend. Next slide, please.

For us, at the program working group, your feedback is very important. We try to make this as pleasing and as helpful and as relevant for you as we can, so tomorrow it will be available, the online survey. Please fill it out and let us know your comments. Next slide, please.

Just the face-to-face meetings shouldn't be the only way that we get in touch, so please follow our social media, Facebook, Twitter, see our website or write an e-mail to the secretariat in case you have any questions, suggestions or anything you are willing to share with us. With that, next slide, please.

Welcome to the ccNSO.

KATRINA SATAKI:

Thank you very much, Alejandra. I hope that everything is clear and you are ready for two days of intense work. So, another call, maybe Jennifer is already here. If not, then lets move forward with our agenda to the ccNSO Working Group updates. Chair for that session is Alejandra, so Alejandra, the floor back to you.

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ALEJANDRA REYNOSO: Thank you very much. May I request for Jacques and Giovanni to come forward? Thank you. So, we will start with the TLD-OPS update with [inaudible], please.

RAJESH CHHARIA: Good morning, everybody. Jacques apologizes. He's on the SSAC session this morning, so as a member of the standing committee of the TLD-OPS group, I will present this update for you this morning.

Just to present once again what is TLD-OPS, as you may know already and you have already seen this slide, the TLD-OPS group is a global technical [inaudible] response community fora and by ccTLDs. Not only ccTLDs that are [registered] in the ccNSO, but all the ccTLDs.

The idea is to make a community of security people who are responsible for security on the personal operation in the registries. For the moment, it's bring together 195 different ccTLDs over 166 countries all over the world.

The goal of this community is to share security issues and to collaborate between people, identify people in the mailing list, to help the other registries when they have security issues. We are not compensated. We are not paid for that. It's free. It's a community, a real community, all over the world between CCs.



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We've got liaisons with the SSAC, with IANA, ICANN of course in the standing committee members.

So, every month, all the members of the list receive the all list of contacts of the TLD-OPS groups. It's important to notice that it's individual contact. It's not aliases. We are working on trust. It's about security, so we must know who are the people with which we are sharing information. So, in the list, you've got the name, you've got the phone, and you've got the possibility to have two e-mail addresses, one in the registry and one other e-mail address if your registry has a DDoS attack, for example, you cannot contact them, so you can contact by another e-mail address to help them if they want to.

This mailing list is the base of the TLD-OPS group. It's a mailing list which every ccTLD can register one, two, or three contact registries and security operational manager contact.

Since the last ICANN meeting, what's happened? We've got security [inaudible]. There was [inaudible] from a CC to assess the impact of stolen our [inaudible] user name and passwords. So, some CCs [inaudible] that and give advice. That works. That means that works. When someone wants to have advice or wants to share with the community, people answer on the list. It's important to notice that it works.

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We have updated the number of memberships. We have two new CCs that joined the list, I believe, on the [inaudible]. And we have seven updated contacts during the three months, new [inaudible] contacts from the list.

What is important here is we are trying to be active, outreach to missing members. I will explain that. We try to talk about the TLD-OPS Working Group at all the ICANN meetings, but now we are trying to reach the missing ccTLDs that are not in the ICANN meetings. I was in Dakar for the African Internet Summit to promote the TLD-OPS groups because some of the African countries do not come to ICANN meetings, for example, and it's important to go and promote the TLD-OPS actions to bring and recruit some of the missing ccTLDs. We will see further in the presentation that some of the ccTLDs are not on the list for the moment and it's important. I think it's important for them to join the list.

As I said, we are followed the action of the working group. Since the last ICANN meeting, there was just a [inaudible] advisory regarding stolen ICANN passwords. There are two [inaudible] for that. One is the very few security incidents. [inaudible] of that. The second is people just starting to share on the list what happened in the registry.

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So, as I said, the thing different for the list is to create the trust between contacts to share what happened in the registry and we are trying. It's our job to go, promote, and make sure that all the information given on the list staying in the group.

But, after that, we created the result of the two workshops we made in ICANN 59 and 60. It was about DDoS mitigation. The goal of this workshop was to make a playbook devoted to the community to help small ccTLDs to know how to act when there is a DDoS attack, a DNS DDoS attack. How can we prepare for that? One, they could do when the DDoS attack appears and we had two workshops with the community to bring feedback, to bring information, to create this playbook and to have come from the community after making the delivery.

So, if we just look at this data we've got [inaudible], you will see that on the African region and the LAC region, we [inaudible] of the CCs, registrars on the list. I think it's not enough. That's why we are trying to have regional meetings in Africa and in LAC region to promote what we are and what we are doing.

It's really easy to join. It's really easy to join the list. It's only an e-mail to send to join. All these registries sending a lot of e-mails every day, so we don't see why it's difficult today to join the list. But we are trying to go further in this way.

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The number didn't change since the last ICANN meeting. We are 199 CCs, registrars. But I think, I hope, we will raise this number in the next week.

As [inaudible], as I said, after the two workshops we made in Copenhagen and Abu Dhabi, we deliver a playbook. The playbook has a lot of comments for the community. We had more than 80 comments, [inaudible] reactions from the contact on the list, and the final version was delivered in March. It's the first official delivery of the working group. It's important because the working group was, at the beginning, just mailing list to share and now we are trying to make some actions, some delivery, to give information and give help, assistance, to the CCs.

So, as you see, if you are on this list, I know that on the screen it's little, but if you are a CC on this list, you are not on TLD-OPS for the moment. But I'm sure you will be on it very soon. As I said, it's very simple to subscribe to the list. It's only an e-mail. African region, Asia-Pacific, and LAC regions, [inaudible] all of these countries and all the standing committee members are trying to contact them often. In Africa, I have reached especially seven of them. We didn't receive their subscription for the moment, but I think I'll come back to them very soon to try to help if they have problems to register.

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I think just one thing important is more we will be subscribers on the list, more we can help each other. It's the importance of the community here. Perhaps, if you see [inaudible]. If you see someone who is already here, perhaps [inaudible] mistake. So, I will be pleased to answer after that. But, more will be on the list, more can help each other. It's very important for the community, especially on security aspects.

So, the objective for this ICANN 62. Now we have finished [inaudible] delivery with the DDoS Mitigation Playbook, we are trying to address a new subject and I will be very short today because we have a session tomorrow morning to wake up the [inaudible] after the ccNSO cocktail this evening, to present and to get feedback from the community to see if there is an interest in these new subjects that the idea appeared at the last ICANN meeting in Puerto Rico and it's based on working to create a playbook on disaster recovery and business continuity plan caused by natural disaster. So, invite you to be here tomorrow morning. We will have a presentation and a slot to present what we could do with you, how we could do it, and with the other members of the standing committee. We will be pleased to present you all of that.

For always, our objective, we want to increase the membership number by three to go to 198 and to be pleased to reach this objective in Barcelona.

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If you have any questions, you can contact any TLD-OPS standing committee member. You've got the list on the screen. On the ccNSO website, we've got information. We've got the leaflet to join. We've got all the stuff and the materials needed to join, to see our actions. So, feel free to contact us. That's it. Thank you for your attention. Any comments and questions?

ALEJANDRA REYNOSO: Thank you very much, Rajesh. Any questions from the audience? Yes, please? To the mic. Technical difficulties. There we are.

KATRINA SATAKI: That works.

LEONID TODOROV: Yes, hi. Leonid Todorov, APTLD for the record. I think that's a very important job, of course, and we quite welcome your efforts. Speaking of outreach, you just mentioned that you have been to Africa for this particular reason. I think that it's important also to revisit, literally revisit, Asia-Pacific region in this regard, because I've seen the list – it was quite extensive. I must say that somewhere not some registries are not members. They don't hold membership in APTLD, but I believe that many of the list will be present at the upcoming meeting we have not that far from Europe, I must say. That is Uzbekistan. So, it would

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be a nice opportunity for both parties to engage properly. I would just encourage once again that the standing committee members to revisit the issue and to visit Uzbekistan for that particular reason.

We have a session, actually, on cybersecurity and also on the natural disaster prevention. So, this is a double cause for you to come. Thank you. And I promise that there will be more members after your encounter because these guys love that face-to-face interaction, rather than mailing lists or updates.

RAJESH CHHARIA:

Thank you for the invitation. I have tried to ask my boss to go and visit every country on the list, but he didn't want for the moment. That's to be [inaudible]. Yes. We, the standing committee members, we are trying to contact regional [inaudible]. It was just the beginning. So, as I was in Africa, I made it. I know that Jacques and Fred will be in LAC region. Yes. I notice the point I'll see what we can do about that.

ALEJANDRA REYNOSO:

Thank you. One more question.

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UNIDENTIFIED MALE: Just a comment. Thank you very much, Rajesh, especially for joining us at the Africa Internet Summit. I believe we had a few members joining the group then. And just to agree with what Leonid is saying, we are seeing more discussions around the work that TLD-OPS is doing because of the interaction you had with the community locally. So, I think this is something that we should take up further. We hope to be at 100% just as what Europe has done, but I agree, people really need to put a face to what we are doing here for them to be able to join.

ALEJANDRA REYNOSO: Thank you. If I may, then for the LAC region, I can tell you that it does work, this list. At dot-DG we had an issue with one of our secondary servers and I wrote to the list and it was fixed really quickly. It's worth to have your contact in this list and make use of it, and as [inaudible], you rarely get an e-mail from this list. It's only for emergencies only and for the monthly update of the list. So, please join the list if you are not already there.

If there are no other questions, can we have a clap for Rajesh?  
Thank you very much and now we have Giovanni.

GIOVANNI SEPPIA: Thank you, Alejandra. Is Jennifer around? I'm not kidding. She was supposed to be the first presentation. Maybe she has arrived



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in the meanwhile. There is a hat of Jennifer on the ground floor of the Hard Rock, by the way. Let's get into the presentation about ccNSO strategy and operating plan committee.

So, one of the works that we have done over the past month was to produce some comments for the ICANN fiscal year 19 operating plan and budget, which has been recently approved. Some of the highlights of these comments, first of all, we appreciate the fact that at the beginning of the plan in the different preambles, there are some acknowledgements about the fact that ICANN could have done better in terms of planning. There is one important message that is contained in one of the preambles. It is up to the multi-stakeholder community to decide not just what work gets done and when, but also to help keep expenses within ICANN's means and focus on our mission. That is what is written.

So, there is a sort of transfer of some duties from ICANN Org to the community and there is a sort of invitation for the old community and its stakeholders to be more proactive when it comes to managing ICANN resources and find priorities and point out priorities. I'll come back to that later.

There is an acknowledgement by the SOP committee that ICANN has improved in terms of distinguishing between projects [inaudible] for recurring activities and projects that deliver new

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tools and improvements to existing activities. This is something that we requested for a long time, and for the first time in fiscal year 19, there is a much better distinction between these two kinds of projects.

At the top of that, we have pointed out that the plan has changed format again. So, for especially those who do not know the language, it is quite difficult to go through the plan which now is made of six documents and some information is scattered through the documents, especially accountability indicators.

This is something that we have reiterated also during the meeting that the SOPC had yesterday with ICANN finance. ICANN finance has explained to us that it's always difficult to find a balance between the quantity and quality of information the community is requesting ICANN to include in the operating plans and strategy plans, and what they gather from the different departments and what they can do, putting together all the information.

So, some highlights of our feedback, and then I will go through some highlights of ICANN responses. Again, the plan has been approved by the ICANN board. It is important to make some highlights.

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First of all, the SOPC has recommended ICANN to be again more prudent when it comes to TLD estimates, because according to the SOPC, the growth estimates included in the fiscal year 19 are still optimistic.

There is also a recurring comment of the SOPC that is relating to the fact that the head count of ICANN continues to grow and I'll get back to that when I will go through the ICANN response [inaudible] and the fact that some funds are located to engagement activities that seem to be unbalanced in the sense that, at some point, those funds are allocated to activities that do not seem to be a priority for the community but they seem to be for ICANN.

Some of the responses that ICANN has given us, first of all – and those response have been published in the full report to the [all] comments that ICANN received from different stakeholders and constituencies.

Yesterday, we were some sort of sympathetic with ICANN finance department because they have received 100 comments, some of them quite extensive comments on the different parts of the fiscal year 19 operating plan and budget.

In terms of going back to some of the points we highlighted in the SOP feedback relating to the head count, ICANN has responded that, at some point in fiscal year 19, their head count

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should reach a sort of stabilized figure and the new positions that are going to be filled during fiscal year 19, some of them are for approved position of fiscal year 18 that, for budget reasons, have been delayed and been [inaudible].

In terms of also head counts, ICANN has pointed out that there is continuous demands from different parts of the community to make certain actions, to develop certain projects, and therefore again, it's difficult for ICANN to find a balance what should be prioritized, what should be let's say put, postponed and so on. So, this is something that this community, the ccNSO community, should also think about as there is this request to the old community to think about the ICANN priorities.

In terms of the gTLD marketplace, yesterday during the ccNSO SOP meeting, ICANN staff has explained that the figures that are relating to the growth of the TLD market are put together by the global domain division and we have taken note of that, and in one of the next SOPC meetings, we plan to invite the global domain division to have a better understanding how they collect the data in terms of market growth and how they produce the forecast that supports the ICANN operating plan and also the ICANN strategy plan. That also will help this community to understand how certain figures are built, what's the reasoning, what are the projections in terms of new registrations, renewals,

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and so on. This is mainly for the generic top-level domain market.

At the same time, the ICANN finance team has stated that indeed there were some changes that were made in terms of growth estimates against the operating plan and budget that was presented and the one that was approved.

There was one comment that this SOPC has made and it relates to the GDPR. That is quite a nice topic. Nobody has heard in the past months about it. Indeed, the SOPC has highlighted that there are not specific resources to allocate it to GDPR, but for ICANN, this is because any business-related matter about GDPR is for them part of their standard business. And in case of major contingencies relating to GDPR issues, there might be an allocation of funds from their contingency fund to GDPR-related issues.

There are a couple of points where [inaudible] during the regular meeting that the SOPC had yesterday with the ICANN staff. First of all, we acknowledged that ICANN has made great progress in terms of accountability indicators. If you go now on the [icann.org](http://icann.org) site, and I would suggest you go – I would really suggest you go to the [icann.org](http://icann.org) site and have a look at the accountability indicators section. There is a quick link directly on the [icann.org](http://icann.org) page. On the right, there is a quick link to the

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accountability indicators, and the accountability indicators continue to be populated by more metrics, more KPIs and that shows a lot of progress that ICANN has made to introduce KPIs and indicators for each of the five objectives of the strategy plan and also operating plan.

You will see that there is also a person in charge of each of the accountability indicators to whom you can request further information. So, just go to [icann.org](http://icann.org) website and on your right there is a quick link to the accountability indicators and there are several dashboards where you can see the status, the progress against different actions, the different projects that ICANN is developing.

This is, again, something that the SOPC working group and now committee has been asking for a while and we are very happy that ICANN has taken on board this very seriously. Yesterday, again, we were guided through some of the accountability indicators.

One important element that I said at the beginning of this presentation is that ICANN would like this community, the whole community, to be more active when it comes to prioritize the objectives.

Currently, the ICANN strategy plan has five objectives that translate also into the objectives and the actions of the

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operating plan and budget for each year, but there's no priority within those objectives. So, ICANN with the board and other constituencies has started the process to try to prioritize the possible trends and objectives that we have, to start developing the next strategy plan.

Yesterday, at the end of the SOPC session, we had a strategic trend exercise that was very useful. The main comment that I made at the end of this exercise is that I hope this process is not a process that ICANN does now and then it's stopped, but it's going to be a regular process that is done at every ICANN meeting. That is to make sure that the community gets really engaged. It should be a process that doesn't stop with a one-hour exercise at one hour in an ICANN meeting, but should be really an ongoing process for all ICANN community.

Some of you may remember that in the past ICANN started this kind of exercise to ask the community to prioritize the objectives. It goes back really to 2005-2006. There were even sessions when participants were given laptops and they had to type their priorities according to their constituencies they are coming from. Then the process was dropped and it was started again. So, I requested ICANN to ensure that there is consistency and continuity in this kind of project.

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The last point is, again, to make sure that all of us, we participate in this process, because again, as it's written in one of the preambles of the fiscal year 19 operating plan and budget, it is for the community, all the stakeholders, to point out to ICANN what are the priorities. What are the key actions that ICANN should look after? This is an exercise that ICANN will stress more and more in the coming months and years.

That said, I'd like to thank all the committee members for producing the comments to the ICANN fiscal year 19 operating plan and budget, and also to produce the comments on the ICANN reserve fund replenishment proposal. That is another work that this committee has looked after in the past months. And this committee has submitted to ICANN their comments on the ICANN proposal for the replenishment of the reserve fund. One of the main comments of the SOPC was that we do not see any reason why ICANN shouldn't get all the funds from the auction fund to immediately replenish the reserve fund.

The ICANN proposal foresees replenishment of the reserve fund to match one year operational expenses in five years' time. And one of the comments again of this working group committee was to make sure that this is not a five-year process, but it's done in a much faster way. ICANN has presented the responses to the different comments they received for the replenishment



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of the reserve fund and it's going to be a decision, of course, of the ICANN board about that in the future.

That said, I'm happy to answer any questions. Again, I'd like to thank all the committee members for being always very proactive. You see the list of the committee members here on the screen, but if you'd like to volunteer, and you know you're going to be proactive and like to get into figures and into projects and actions and strategy, please let us know and we'll be happy to welcome you in this committee. Thank you.

ALEJANDRA REYNOSO: Thank you very much, Giovanni. Any questions or comments for Giovanni? Yes, Peter?

PETER VERGOTE: Good morning. Peter Vergote from dot-BE. Thank you very much, Giovanni, and the whole SOP team for doing a very thorough review of the ICANN proposed operating plan and budget for the next fiscal year. It's very good that you keep to be our watch dog to make sure that ICANN uses its resources in a wise way.

I just have one suggestion that might, in the regular reports that have been done here at the ccNSO member meeting that could add further useful information.

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I'm not looking into the details of the work and the very detailed figures of what ICANN is proposing as its budget. So, while giving the overview, it might be very handy for the membership if you just throw in some basic figures, like what has been the annual turnover in the current fiscal year and what does ICANN think for the next fiscal year. What is the expected surplus or loss? And some basic information about staff growth or other significant things that you see change compared one fiscal year to another. Nothing too fancy, just one slide or maybe two slides. But it will make all this even more digestible. Thank you very much.

GIOVANNI SEPPIA:

Thank you, Peter. It's a very good point. I'll make sure that it's included in the slide the next update. We can also ... I believe there is no problem to share with the entire ccNSO community the slides that we were presented yesterday by the finance department. They do have this overview for fiscal year 19 and for the year-to-date for fiscal year 18 status. So, I'm looking at Bart. I believe we can share with the whole community the slides that Xavier presented yesterday because I understand they are public. I'll make sure that they are shared with the whole community. It's a good point. Thank you.

PETER VERGOTE:

Okay. Super. Thanks, Giovanni.

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ALEJANDRA REYNOSO: Thank you. Quick intervention from Bart.

BART BOSWINKEL: It's easier that we share a link where you can find the slides because they will be available anyway on the agenda. So, if you just look for the ccNSO or SOP meeting from yesterday morning, you'll find them. I'll [inaudible] in the link, otherwise you get all these e-mails with graphics.

GIOVANNI SEPPIA: Good point, Bart. Thank you. You just go [ccnso.icann.org](http://ccnso.icann.org) and there is a link to the SOP Committee in there. Kim just confirmed that all the slides have been posted. Yeah, ICANN meeting and then all the slides are posted. Thank you, again.

ALEJANDRO REYNOSO: [Jordan]?

UNIDENTIFIED MALE: Thanks, Giovanni, for that report. Can you scroll back to the second slide? I think it was the second slide. Yeah, that one. I'm intrigued by that second point in the first bullet point where you say the multi-stakeholder community has to decide what work

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gets done and when, but it helps keep expenses within ICANN's means.

I'm intrigued about that because, each of us, we tend to operate in our SO and AC communities and each of us has our perspective based on the activities that we do and we all have different priorities for what ICANN might do to support us.

The only group in the community that's got representation from all of the community and a responsibility to help ICANN keep within its spending levels is the ICANN board, I thought.

So, rather than having a view that anything the community asks for should be done, which seems to come through, and it's the community's job to stop the community asking for things to be done. Isn't a more logical thing to charge the board with that mission, to say no sometimes when people ask for new expensive things to be done and to be disciplined about keeping ICANN's expenses under control? It's the board that has the regular contact with the management. It's the board that hires the CEO. Whereas, if we're trying to do it through committees in our SOs and ACs, we're several steps removed and we don't have the perspective of all of the work that the organization is doing.

So, I'm just interested in your perspective on that.

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GIOVANNI SEPPIA: Thank you, [Jordan]. Indeed, it's a very good point. As I said, this is in one of the preambles of the fiscal year 19 operating plan and budget. I don't remember if it's in the preamble written by the chair or the CEO. It's one of the preambles.

But, what I noticed when I was putting together all the comments from the different sub working groups that produced the feedback to the fiscal year 19 plan is that looking at the preambles, there is this sort of strategy to put some responsibility on the different constituencies and stakeholders when it comes to prioritize actions or deciding on strategy goals or looking after expenses.

Your point is indeed very good. Yesterday, as I said, we started this strategy trend exercise. [inaudible] is going to be structured, well-structured, in the future. Yesterday, I interpreted like a sort of draft approach. We'll make sure that this point that you just raised is brought forward to the attention of the ICANN finance department. We may seek clarification from them about what you just raised. Thank you.

ALEJANDRA REYNOSO: Thank you. Last question from Rosalia.

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ROSALIA MORALES: Hi, Giovanni. This is Rosalia from dot-CR. First of all, congratulate the committee. As part of the committee, I am witness to the hard work and how proactive all members are. So, congratulations on that.

I just wanted to stress the importance of participating in the strategic trends discussion. We had an open session, like you just discussed, which many of us participated. But, I just wanted to stress everyone in the ccNSO to be participant and to be open to give their opinions, especially because of what I've understood yesterday, they're going to open that document or draft document at one point for public comments and from the community, and it would be great to hear everyone's opinion from the ccNSO, because through several years, I feel we haven't been part of that discussion and it would be great to have an impact in where ICANN is going and how the ccNSO can contribute to that vision and future projects. Thank you.

GIOVANNI SEPPIA: Indeed. Thanks a lot, Rosalia. It's a good point, and again, we should try to save some time [inaudible] to this plan and process that ICANN has started because it's very important for our community to be well-heard, as we are one of the backbones of the domain name system, so we have all the rights to be well-heard. So, thanks a lot, Rosalia, for reminding the community.

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ALEJANDRA REYNOSO: Thank you, all. Now we will move to the GRC update with Katrina.

KATRINA SATAKI: Thank you very much, Alejandra. For today, my plan is to tell you a little bit about recent developments and things that we work on at the Guidelines Review Committee and ask you some questions because we need your feedback, your ideas, one of the things that we're doing. Please also note that after coffee break, we'll have another update from the Guidelines Review Committee on IANA functions review.

First of all, this time we welcome new members. We had issued another call for volunteers and we are very excited to see new members joining. We are really happy that so many new blood, new fresh, look at our documents now is part of our working group.

So, what we did. We still work on the guidelines. For example, travel funding, I hope that soon this guideline will be ready to be sent to the community for your input.

The ccNSO Council finally approved the guideline on rejection action and approval actions. One of the strategic decisions that we took at the Guidelines Review Committee, we decided to

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have this glossary list of terms used in these two guidelines as a separate living document on the ccNSO Wiki, and as such we think that this glossary would be useful for other guidelines, as well, just to make sure that all terminology is in one place and it can always be updated so that we are all on the same page.

There was a decision from the ccNSO Council. There's a need to update ccNSO liaisons and observer guidelines. Still working on that. We were also tasked by the ccNSO Council to prepare the statement on public comments and short-term and long-term options for specific reviews, because as you may know, for some currently, there are 11 parallel reviews, not only specific but also of course organizational reviews. As you will soon hear, there will be two more reviews that we have to start this year. So, we're really up to our necks with all the reviews. And taking into account the fact that we need volunteers for all these reviews, this is really very tough, so we welcome all possible changes to make sure that these reviews do not happen all at the same time.

As you will soon hear, apparently we will need some guideline or at least some procedures to make sure that we can successfully carry out IANA functions review. And also the guideline that I would like to have your feedback on is the guideline on ccNSO nominations process for ICANN board seats 11 and 12.



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Again, as you may remember, I think it was two meetings ago, it turned out that the ccNSO and the GNSO are the only two SOs that do not run any background checks on their candidates on their selections to nominees for the ICANN board. Apparently, something needs to be done with that. So, we agreed that we should look into the issue.

Of course, there are some questions that needed to be answered. First of all, the service provider. Who will run all these checks? Should we use the same that is used by NomCom, for example, or we'll look for probably somebody else? It looks like all use the same service provider, so there's apparently no need to reinvent the wheel. That's probably the way we should move forward.

Nevertheless, there are still at least two more questions, two more that we see now. What should we do with the outcome of the background check? Or maybe let's talk about the last one. When should we run these background checks? Before members vote or post-nominations [inaudible] nominate our member to the board?

There are pros and cons for both approaches. You may remember that when we discussed it with the council during our public meeting, we did not come to a common position on this one. For example, if we have some candidates, several

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candidates, should we run checks on all these candidates and then only those who qualify should move forward to members for voting or when members are already elected, select one candidate, the strongest, then we ask for maybe again another process [inaudible] this background check?

I don't know. I hope you understand the idea of these questions and maybe you already have some views on the ways this should be addressed, you have some suggestions, because this is something that has impact on the entire process.

Then, when we finally know the results, what should we do? Should we be with our candidate and stand with our candidate and protect and make sure that our candidate moves forward? Or, we just nominate the candidate and then we leave the candidate on their own to deal with all those due diligence checkers or service providers and we don't say we don't want to know results, just deal with whatever comes yourself?

So, these are some questions that we think are important because that will impact the way we structure that part of the guideline. Maria, could you give Liz the ...

LIZ WILLIAMS:

Do you want to take questions and discussion now or do you want to have that in the Guidelines Review Committee?

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KATRINA SATAKI: If there are opinions, we would like to hear them now. Then, of course, we will continue our discussion with the Guidelines Review Committee.

LIZ WILLIAMS: Okay. So, do you mind if I ask some questions?

KATRINA SATAKI: Yes, absolutely. Yes, of course.

LIZ WILLIAMS: So, the first question to ask is I've just completed recently an Australian security check, which is a national security check that enables you to handle data in Australia that is restricted, classified, etc. There's a whole grade of things. So, the first question is presumably those who want to nominate for the positions for which these security checks are relevant, and I believe they should be in place, the nominees will know the range and state questions. So, they'll know what they're going to be asked. First thing.

KATRINA SATAKI: The list of checks is [inaudible]. We know the list. There's nothing extraordinary there. Really, they run against local

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databases and some other checks. I don't remember now the entire list. But, it looks very reasonable.

LIZ WILLIAMS:

So, the first question is that a potential nominee will know the questions they're going to be asked by a potential provider. That means there could be a self-selection process where that person could choose, they don't want that, but it's a requirement to stand for a board seat, so they self-select themselves out. So, they must know what they're going to be asked first.

The second thing is, then, it seems to me that it would be silly to let the nominations run through to the voting and then have ... What do you do when there's a negative response and you've already got a voted-for by the community, a voted-in person, who then naturally expects to take up the post for which they've campaigned?

Now, this is very sensitive information that must remain confidential because it could be, I don't know, traffic fines or not traffic fines because it's not relevant to what we do here. So, we need to proportionality and relevance framework to make sure that if there is something negative, then how is that handled? I think it would be very undiplomatic and very public if a security check came back and the person was told even though they've been elected, they won't be put onto their seat.

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So, I think we need to think very clearly and carefully about what questions they're asking, how they're relevant, when we insert that into the process, and what we do when there's negative results. If things come back positive, it's a straightforward thing. We only deal with the negative triaging of something that could be of concern to us as we're dealing with somebody who is with fiduciary responsibility on the board.

KATRINA SATAKI:

Thank you very much. Those are exactly the questions that we need to consider, and that's one of the reasons why I believe that we should not leave our candidate alone is that traffic fines, as you mentioned. I'm sure that we need to protect, let's say, our candidate and say that's irrelevant. We believe that this in no way will ever influence the work that our candidate will do on the board. Yes. Again, that's the question that raises here naturally. So, who ... [inaudible] shouldn't be announced publicly that this person has been fined for traffic, speeding violation or whatever.

I see that there's another comment. [Allan], please.

[ALLAN]:

Thank you, Katrina. I'd like to know what would be the legal basis for denying someone the ability to put their name forward?

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For example, if I was a bank robber or convicted of fraud and obviously the background check would disclose this, but then what? What if I still wish to proceed? I don't understand how they would prevent the individual from doing that.

KATRINA SATAKI: That's our internal process. Do we want to promote bank robbers or not?

[ALLAN]: But, I mean, we're going to have to develop criteria with, say, traffic violations are okay but fraud and murder are not. Are we going down that road of having to determine what this would be?

KATRINA SATAKI: Could you be clearer with your proposal? You propose we do not put any limitations or don't do any background checks because otherwise we should ... What is the nature of your proposal?

[ALLAN]: Well, I wouldn't say proposal. I'm just raising questions rhetorically. If we are seeking authority to deny an individual who wishes to continue with the process, then we have to have a basis on which to do that. I don't know what that is.

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Secondly, there may be situations where an individual in the past has done this, is very transparent about this indiscretion or issue in the past and feels they are rehabilitated. There has to be some set of criteria. This is not a new issue for us, but I'm just wondering what that would be. That's all. And who would develop it?

KATRINA SATAKI:

Well, apparently, it's up for us to develop any criteria and any common understanding on how we proceed, and if we want, as you mentioned, for example, bank robbers to be on the board or we want them to, for example, fund our ccNSO cocktails.

[ALLAN]:

I was going to say if the ccNSO wishes to choose a bank robber, knowing that's their background, what's wrong with that?

KATRINA SATAKI:

Well, I think that perhaps ccNSO should not have as their representative on the board or their nominee to the board have anyone with such a not a good background. Well, that's certainly my belief, but people may not share it with me. David, please?

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DAVID MCCAULEY: Thanks, Katrina. David McCauley for the record. I'm with Verisign and I'm a member of the Guidelines Review Committee, but I thought it would be worthwhile to state in the open meeting that one thing we ought to keep in mind, too, as we think about this is to recognize that there are some failures in the social media. We shouldn't assume that the information that comes back in a background check is accurate. So, we might have to provide some form of a way to challenge. I realize timing won't be great in all of this, but social media being what it is, I have a feeling that we will get some background checks back where someone would say that's just simply not accurate and I'd like to challenge it. Thank you.

KATRINA SATAKI: Yeah. But, the question still is who are we ... It definitely should not come to the entire community. maybe it should be just some committee of the ccNSO Council or maybe some other representatives from the community. Yes, please, Patricio.

PATRICIO POBLETE: Patricio Poblete, NIC Chile. I understand we're not the first in the ICANN community to do this, so perhaps we could learn about how the other groups that are already doing it are handling all these rhetorical questions.



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KATRINA SATAKI: Thank you. We did ask for some feedback from other groups and there is no common approach to that. Some just nominate people and then forget about them. Some nominate people, and if there's something wrong, then they just go with the second runner up. Some others have a completely different approach. Byron?

BYRON HOLLAND: Thanks, Katrina. I would agree with Patricio in the sense that this is well-trodden ground by other groups, and certainly if you look at corporate governance is done and many other forums, generally it's not about traffic tickets. It's about criminal behavior and/or financial fraud. We've got to remember this is really a corporate governance issue where we are putting forward a director to a private corporation with significant fiduciary responsibility.

This is well-trodden ground in many, many forms. We're not worried about traffic tickets. We are worried about criminal or financial fraud behavior and that's really what we're looking for. It's certainly my suggestion that we would do it before the person is voted, so maybe we have to do it on two, or three, or four people, however any people stand. And while that's an

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administrative and potentially a financial burden, my sense is that's where it has to happen.

I agree with Liz. People need to know what the questions are so they can self-select out if they're worried about it. Then, in a nomination phase, or pre-nomination phase rather, that's where they should be done so that we can mitigate any potential for embarrassment, quite frankly, and that person can be made aware of it and they have the option to drop out if they so choose.

But, once they go forward, it's critical that we don't put forward somebody with a criminal or fraudulent history. I think that's entirely reasonable as a group putting forward a corporate director that we would not want to put that person forward.

So, how we do that, I think that's a reasonable process and making sure we don't put criminals or financial fraudsters on the ICANN board I think is something that we should all be okay with.

KATRINA SATAKI:

Thank you very much. I'm sorry, we apparently are running over time allocated for our discussion. But, thank you very much. I think GRC members here got an overall sense of the community.

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So, we'll come up with first draft and we will send it to you for input from you. Thank you.

ALEJANDRA REYNOSO: Thank you very much. Please, I'd like to thank everyone for their updates. Thank you for everything. Now we have a coffee break and we come back at 10:30 for the IANA functions review. As you can see, Bart has the wrist bands for the cocktail. This is a good time to reach him and get yours.

**[END OF TRANSCRIPTION]**